

2019 Round Rock ISD Graduation Ceremony Information Packet

Welcome to H-E-B Center at Cedar Park and congratulations on this momentous occasion! We are excited to share one of the greatest days in a young person's life with you, your families, friends and relatives. This packet contains important information that will help make this experience smooth and memorable.

School	DATE	DOORS OPEN	START TIME	END TIME
Stony Point High School	Friday, May 24, 2019	7:00 AM	8:00 AM	10:00 AM
Westwood High School	Friday, May 24, 2019	12:00 PM	1:00 PM	3:00 PM
Cedar Ridge High School	Friday, May 24, 2019	5:00 PM	6:00 PM	8:00 PM
McNeil High School	Saturday, May 25, 2019	7:00 AM	8:00 AM	10:00 AM
Round Rock High School	Saturday, May 25, 2019	12:00 PM	1:00 PM	3:00 PM

Directions

East Austin

- Take IH 35 North
- Exit onto 183A Toll Road North
- Exit at Scottsdale Drive
- Proceed in the left lane
- Take the first U-turn



Georgetown

- Take IH 35 South to Exit 256 toward Cedar Park
- Turn right and continue West on FM 1431
- Turn right onto North 183A Frontage Road
- Turn left onto New Hope Drive
- Turn right onto Avenue of the Stars

West Austin

- Take FM 620 North
- Turn left onto Highway 183 North
- Continue North on 183A Toll Road
- Exit at Scottsdale Drive
- Proceed in the left lane
- Take the first U-turn
- Enter on the right

Round Rock

- Take IH 35 South to Exit 250B
- Merge onto State Highway 45 West
- Exit onto 183A Toll Road North
- Exit at Scottsdale Drive
- Proceed in the left lane
- Take the first U-turn
- Enter on the right

South Austin

- Take Mopac/Loop 1 North
- Exit onto Highway 183 North
- Continue North on 183A Toll Road
- Exit at Scottsdale Drive
- Proceed in the left lane
- Take the first U-turn
- Enter on the right

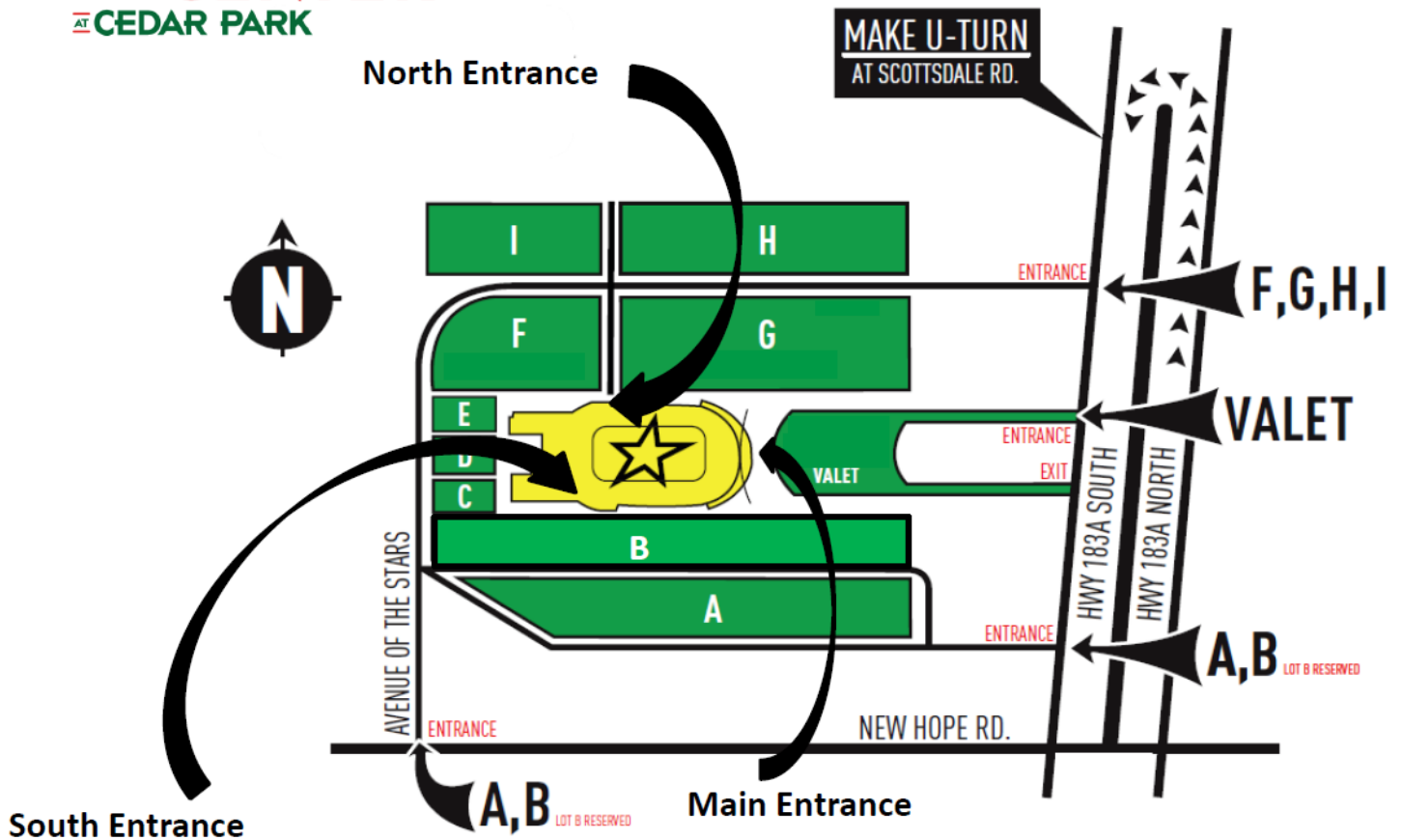
Parking

H-E-B Center at Cedar Park is equipped with 2,600 general parking spaces. Handicap parking spaces are located closest to the building in Lots B, F & G. These spaces are limited and fill up fast, please plan to arrive early. The Valet parking lot is unavailable during graduations and will be used as a drop off area.

Please reference the diagram below for lot locations and entry information.

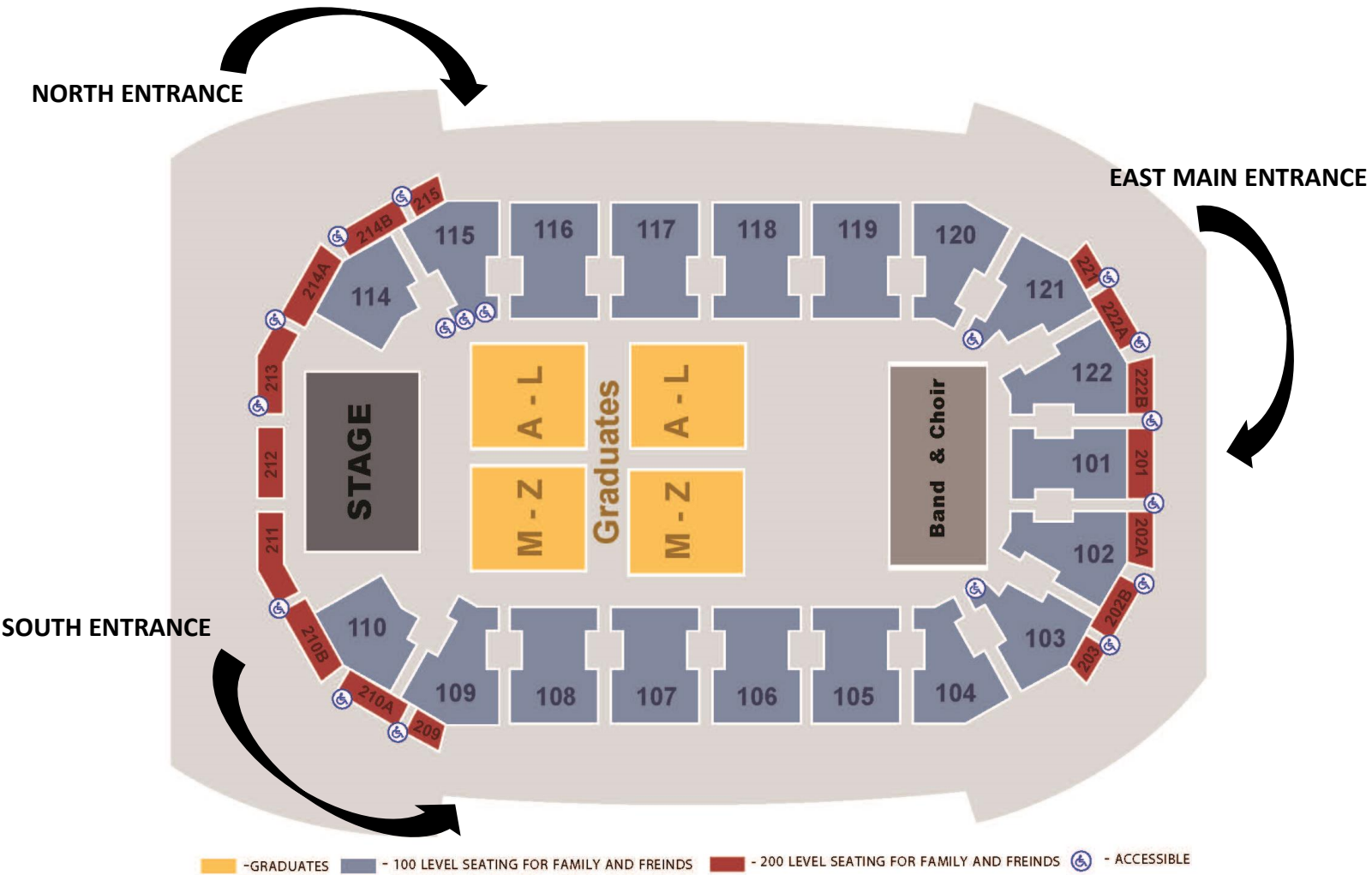
PARKING FEES

- Cars, Pick-up Trucks, SUV's: \$5
- Busses/Larger Vehicles: \$30
- Valet is not available during graduations and will be used for a drop off area



Entering H-E-B Center at Cedar Park

- There are three (3) entrances; East Main Entrance, South Entrance and North Entrance. Please reference the map below to understand the entrances as they relate to the stage and graduate seating, that way you have a plan of where to enter when you arrive to H-E-B Center.
- **REMINDER** – seating areas fill up fast, so plan to arrive early!
- All guests must have a ticket upon entry. Children under three will be admitted without a ticket but will have to be seated on a lap. Tickets are for entry purposes only and seating is General Admission.
- Please expect to go through a standard security screening process upon entering H-E-B Center at Cedar Park. The screening process includes a bag search (bags larger than 14"x14" and backpacks are **NOT** permitted), metal detection with walk-through magnetometers and hand-held wands.



Wheelchair Access and Limited Mobility Seating

- Seating Areas
 - Wheelchair accessible and limited mobility seating areas are labeled on the above seating map with the ADA icon. The icons within the 100 Level sections are on the floor level. The icons on 200 Level Sections are on the loge level (2nd level) and are accessible by an elevator. ***SPECIAL NOTE – access to all other non-wheelchair or limited mobility seating within the arena require the use of multiple steps!***
 - All entrances have ADA accommodations. Should you need to be seated on the loge level (2nd level); both North and South entrances have elevator access in the respective lobbies. The East Main entrance has an elevator southeast (to the left) of the entrance as you enter the building.
 - Wheelchair and limited mobility seating is limited, so please arrive early should someone in your party require special accommodations.
- Wheelchair Service, Hearing Assistance, and additional Assistance
 - Please visit the Guest Services Desk behind section 121 on the concourse to secure a wheel chair escort or assisted listening device. Please note both are first come first served and wheelchairs may not be kept during the ceremony. Wheelchair escorts will take you to and from your seating.
- ASL Interpreters
 - Each ceremony will have one (1) ASL interpreter that will be shown on the Jumbo-Tron for the duration of the ceremony

Additional Important Information

Tickets & Seating:

- All guests must have a ticket upon entry. Children under three will be admitted without a ticket but will have to be seated on a lap.
- Tickets are for entry purposes only and seating is General Admission.
- For specific questions or inquiries about tickets, please contact your graduating campus directly.
- ***Guests will not be allowed to save seats.*** Please wait until your entire group is present before proceeding to sit down.
- Please move to the middle of the row you choose to allow room for other guests.
- Guest Services Ushers will be available to assist as needed.
- Sitting in aisles is not permitted per the Cedar Park Fire Department.

Security:

- Please expect to go through a standard security screening process upon entering H-E-B Center at Cedar Park. The screening process includes a bag search (bags larger than 14”x14” and backpacks are NOT permitted), metal detection with walk-through magnetometers and hand-held wands.
 - Anyone refusing to participate in the security screening will not permitted to enter the facility.
 - If you are unable to go through a magnetometer, please let a security guard know and they will accommodate.

Prohibited Items (Including, and not limited to):

- Weapons (knives, guns, pepper spray, fireworks, etc.)
- Noisemakers (air horns, whistles, rattlers, cowbells, thunder sticks and any other item that could distract others)
- Banners and/or flags
 - Signs are limited to a poster board size, 22x28 – the sign must not obstruct the view of the stage for other guests
- **Balloons (helium, mylar, latex, etc.)**
- Coolers
- Outside food and beverage
- Tripods, monopods, and selfie sticks
- Umbrellas larger than 12” in length
- If you have specific questions regarding items that may or may not be allowed, please contact H-E-B Center at Cedar Park Security by email at events@hebcenter.com

Food and Beverage:

- RS3 will be operating several concession stands that offer a wide variety of food and beverages available for purchase. For specific food offerings please visit our website <http://www.hebcenter.com/plan-your-visit/arena-food-beverage>

Smoking:

- There is NO smoking inside H-E-B Center at Cedar Park, including the use of electronic cigarettes, vapes and vape pens
- Designated smoking areas are on the north and south 2nd level loge balconies and the Craft Beer Corner & Patio

Strollers and Baby Carriers:

- All strollers and baby carriers must be checked in at the Guest Services desk behind Section 121. They are not permitted within the arena seating.

First Aid:

- H-E-B Center at Cedar Park's first aid station is located behind Section 109 in the south entrance lobby
- See an H-E-B Center at Cedar Park Guest Services or Security representative for additional assistance

Photography and Video:

- Photography and video are permitted during the ceremony, please note all camera bags will be searched upon entry
- Tripods, monopods, and selfie sticks are not permitted
- Remember to charge all batteries before coming to the ceremony, as there will be no place to plug in chargers

Cell Phones:

- Cell phones and other mobile devices can be very distracting and must be kept in silent or vibrate mode during the ceremony

Guest Services:

- The Guest Services desk is a great place to find out information, including help regarding lost guests in your party, hearing assistance devices, wheelchair services, and information about future events
- You can find the Guest Services desk behind Section 121 on the main concourse

H-E-B Floral Department:

- The H-E-B floral team will be on site selling flowers throughout all RRISD graduations on the concourse of H-E-B Center. Please note that we allow you to bring in your own flowers, as long as there is no glass container included.

Graduate Exits:

- We strongly encourage you to discuss an exterior post-ceremony meeting location with your graduate prior to the ceremony. Graduates will proceed out of the building immediately after the ceremony concludes.
 - Graduates ending in A – L will exit out of the North Entrance
 - Graduates ending in M – Z will exit out of the South Entrance
- We recommend using the grass area outside of the East Main Entrance (front of the building) near the flag poles, reference image below. This will help you reconnect with your graduate faster!

